

TV Software Upgrade Guide

Notice

- When you look for TV software on web, use full model name like **LB****-UA.
ex) 47LB****-UA : Full model name includes the suffix “-UA”.
- Do not unplug TV power cord while upgrading software.

01

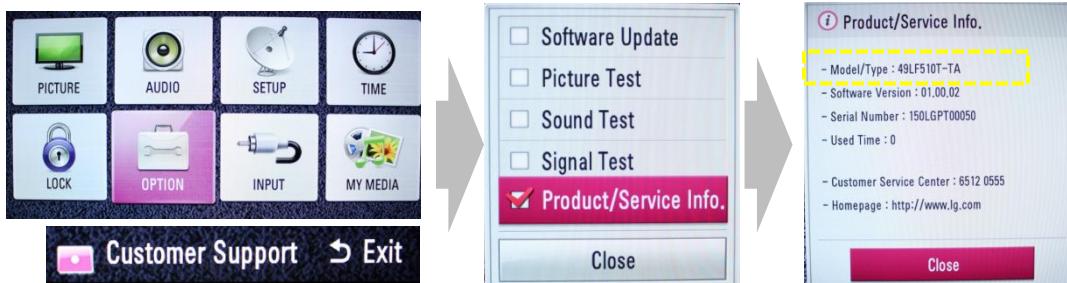
Check full model name of your TV (Select one)

a. Check a label on TV (Side or Rear).



b. Check Menu (Non-Smart TV model)

- Press [MENU] key on remote
- Press **Red** (Red) “Customer Support” key on remote
- Select “Produce/Service Info.”
- Check “Model/Type”



c. Check SETUP (Smart TV model)

- Press [Home] key on remote
- Select “SETUP”
- Move to “SUPPORT”
- Select “Product/Service info.”
- Check “Model/Type”



02 Download software

- Select your country on www.lg.com
- Click "Support"
- Fill your model name in search bar (ex. 47LB6700)
- Click "Continue"
- Select model name

The screenshot shows the LG Support website. On the left, under 'SUPPORT', there's a section for 'Enhance your LG support experience' with links for 'REGISTER A PRODUCT', 'DOWNLOAD & MANUALS' (which is circled in red), 'VIDEOS & TUTORIALS', 'HELP LIBRARY', and 'ANNOUNCEMENTS'. Below this is a search bar for 'SEARCH PRODUCT SUPPORT' and a 'SEARCH BY KEYWORD' section. On the right, there's a 'SEARCH BY COMPONENT' section with a dropdown menu showing 'HOME ENTERTAINMENT' selected, followed by 'TVs', 'IPS LED TVs', and '47LB6300'. A red circle highlights the '47LB6300' entry. To the right of this is a 'SEARCH BY KEYWORD' form with a dropdown for 'Start here if you know model number' containing '42LB6300', a 'SEARCH' button, and a survey link. Further right is a 'SEARCH BY COMPONENT' section with a dropdown for 'Operating System' showing 'All Available', a list item for 'SOFTWARE FILE(VERSION V04.41.30)', and a table for 'Software File(Version V04.41.30).zip'.

- Click "Software"
- Click "Software File(Version 00.00.00)"
- Check the full model name of your TV is in [Applicable model list]

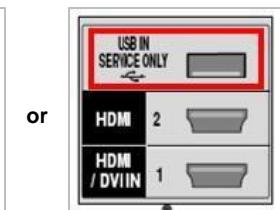
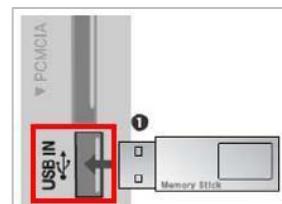
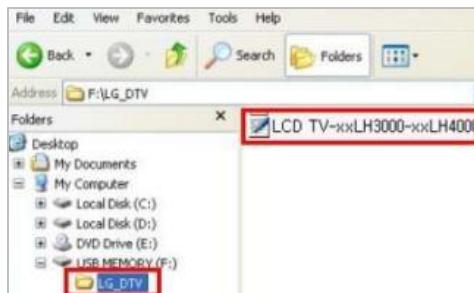
The screenshot shows the 'DOWNLOADS' section of the LG Support website. It has tabs for 'MANUALS & DOCUMENTS' (selected) and 'SOFTWARE UPDATE'. Under 'MANUALS & DOCUMENTS', it says 'Software Upgrades include Device Drivers and Firmware Updates only for specific Models'. Under 'OPERATING SYSTEMS', it shows 'All Available'. Below this is a table for 'Software File(Version V04.41.30)' with columns for 'Filename', 'Release Date', and 'Size'. The table shows two entries: 'Software_File_Version_V04.41.30.zip' (02/13/2015, 659.50K) and 'Software_Upgrade_Guide(English).pdf' (02/13/2015, 671K). A red arrow points from the '47LB6300' entry in the previous screenshot to this table.

- Click "Download this File" to save in your PC.
- Unzip the file.
- Insert USB memory drive into USB port on PC.

The screenshot shows a detailed software download page for the '32LG7000' television. It includes a product summary, a 'Details for:' section with the text 'The latest software for xxLG7000[Test]', a large red box around a 'Download this File' button with the word 'Click' next to it, and a table below with details like 'Size: OK' and 'Operating System(s): Windows XP'. The page also lists other software versions for the same model.

03 Upgrade TV

- Make a folder in USB Memory device. **Folder name must be “LG_DTV”.**
- Save the software in “LG_DTV” folder
- Insert USB memory drive into USB port on TV



or

- Select “Start” if “TV Software Upgrade” Pop-up appears.
- TV upgrade will start and restart automatically after completed



Note)

If current software on TV is same with or newer than that on USB drive, TV Software Upgrade menu won't be opened. (Some USB memory devices may not be compatible with TV)



Please wait while the update is copied to TV.

- * **Don't remove USB drive while this message is displayed.**
- * **Do not unplug TV power cord while this message is displayed.**

Software upgrade is on progress.

- * **Do not unplug TV power cord while this message is displayed.**

After the upgrade is completed, this message is displayed. TV will restart automatically in 5 sec., then TV is ready to use.